

ASAP

Accessing services, Sharing Approaches and Practices



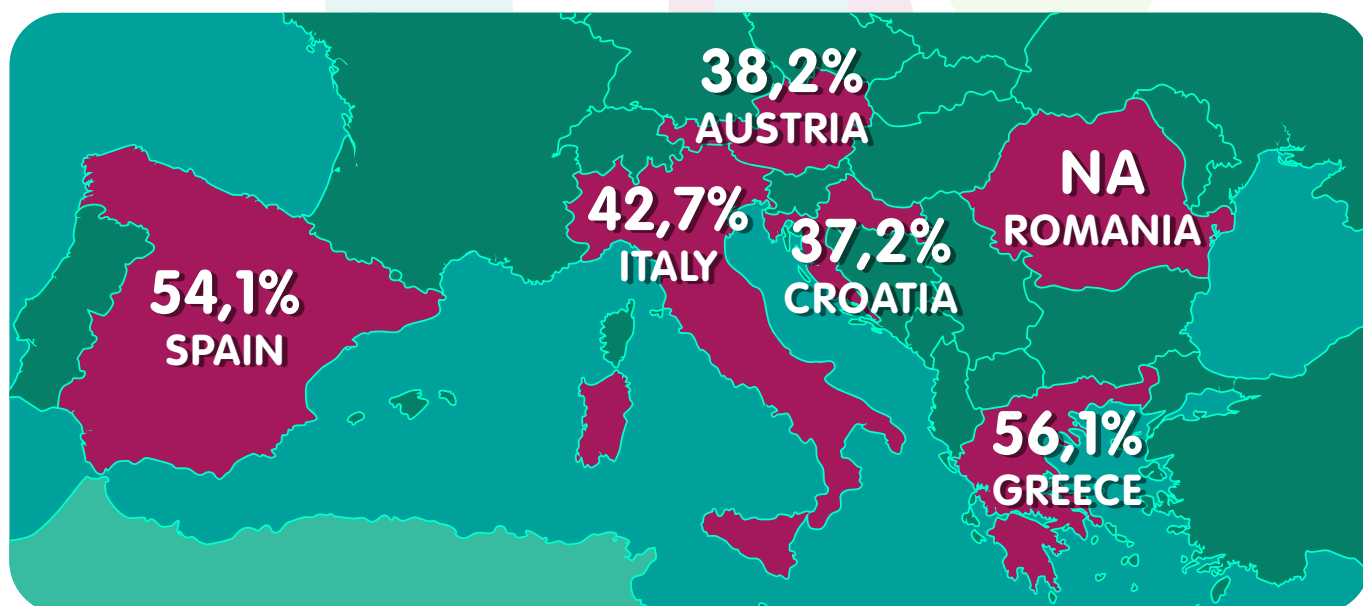
From 2014, the rapid increase in arrivals of migrants and refugees brought to light previously existing deficits and accentuated the structural limitations of local public capacities to provide a migrant-inclusive access to basic services. The pandemic exposed the vulnerability of migrants with limited access to social protection and highlighted barriers in access to public health information. Faced with many urgent and unprecedented challenges, many local authorities took social and economic emergency measures that left out migrants, who lacked information and support to access the new measures. Reaching the most vulnerable

groups remains challenging: social isolation is one of the main issues facing migrant women, together with low skills in host-country language and intersecting forms of discrimination. Public services and civil society organisations (CSOs) play a crucial role in facilitating access to services, as they can implement complementary tasks: public service providers should deliver appropriate, culturally, linguistically and gender-responsive services and information, while local CSOs are able to communicate well with migrants and have capacities to engage with their communities. A strong collaboration between local authorities and CSOs can lead

to broad and complementary responses to integration challenges, capable of catering for the service needs of vulnerable groups while enhancing social cohesion in their communities.

The ASAP project directly contributes to the implementation of European integration priorities, from enhancing territorial capacities, resources and expertise to ensuring that all migrants have safe access to basic services

NON-EU CITIZENS AT RISK OF POVERTY OR SOCIAL EXCLUSION:



PROJECT ACTIVITIES

ASAP aims at supporting local service providers and CSOs in **6 European countries (Austria, Croatia, Greece, Italy, Romania and Spain)** in the implementation of effective and replicable practices which can

respond to migrants' needs in the **sectors of employment, housing, education and health.**

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PILLAR 1:
Establishing a strong collaboration between public service providers and civil society at local level

- Databases on the existing resources and services at local level.
- Needs assessments aimed at identifying the major obstacles in accessing basic services.
- Multi-stakeholder networks involving public service providers at different levels as well as non-governmental actors.

PILLAR 2:
Enhancing the capacity of CSOs and service providers in terms of knowledge, skills and networking

- Training and capacity building courses targeting service providers and civil society organisations.
- Pilot practices co- designed and tested with the objective to improve a specific basic service and facilitate the access for migrants and refugees.

PILLAR 3:
Improving knowledge of relevant stakeholders, both at local and European level, about replicable and effective responses to challenges.

- Identification, evaluation and modelling of promising practices.
- A transnational meeting of exchange of promising practices among European organisations.
- Advocacy meetings to present critical situations, difficulties and possible solutions.

CROSS-CUTTING TOOLS

- A European Handbook about promising practices discussed in the European exchange and tested in the project.
- Local events which will inform migrant citizens about the possibilities offered by public services.

- Cross-media information kits addressed to migrants and refugees presenting the information on available services.
- A European video of a selection of promising practices.

- Factsheets containing data from the needs assessments, stories, descriptions of critical obstacles and recommendations about possible solutions.

PARTNERSHIP

ITALY

- COSPE
- SOCIOLAB
Società cooperativa - impresa sociale
- ANCI TOSCANA

SPAIN

- SSF - Solidaridad Sin Fronteras

GREECE

- SYMBIOSIS
Symbiosis Astiki Mi Kerdoskopiki Etaireia

AUSTRIA

- SUDWIND
Sudwind Verein Fur Entwicklungspolitik Und Globale Gerechtigkeit
- MIB GRAZ - Migrantinnenbeirat Graz

ROMANIA

- WUT - Universitatea De Vest Din Timisoara
- LOGS
Asociatia Logs Grup De Initiative Sociale

CROATIA

- CMS - Udruge Centar Za Mirovne Studije

